

Alan Morris

RETAIL & WAREHOUSE
MANAGEMENT PROFESSIONAL

Contact Details

- City, Country
- emailaddress@mail.com
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- LinkedIn

Competencies

- Team Leadership
- Health & Safety
- Training & Coaching
- CRM
- Organisation Planning
- Multi-Tasking
- Problem-Solving
- Detail-Orientated
- Customer Service
- Analytical Skills
- Interpersonal Communication
- Relationship Building
- System Administration
- Continuous Improvement
- Supplier Performance

Training

- Health & Safety
- Fork Truck Refreshers
- Manual Handling
- Food Safety & Hygiene

Volunteer Work

- Volunteered with GAA, by coaching others and carrying out management duties.

Interests

- Football
- Golf
- Attending Music Concerts

Professional Profile

A competent, results-driven retail and warehouse management professional, with over 20 years' experience supporting companies within the merchandising sector. Viewed as a source of reliability and natural leader, due to familiarity in training and coaching employees within retail. Customer-orientated and committed to delivering high-quality services and satisfaction at all times. Highly organised with exceptional attention to detail, particularly when resolving issues and liaising with sales representatives. Accustomed to working efficiently with teams, while taking an independent initiative when required. Confident and motivated when managing complex situations and implements transferable skills to ensure positive outcomes.

Career Summary

Dairy Management Team Member 2000 – Present
Company Name • *City, Country*

Ordering and maintaining inventory, while efficiently preparing products. Identifying and resolving any discrepancies when necessary and organising reports. Liaising with customers on a regular basis and providing an excellent level of customer service.

KEY ACHIEVEMENTS

- Supervising all staff members and various teams, while building strong relationships with transport companies, to improve business operations.

General Operative 2000 - 2000
Company Name • *City, Country*

Provided exceptional customer assistance and carefully organised stock, while monitoring product levels at all times. Carried out loading and unloading from trucks and retrieved pallets from racking systems. Monitored credit levels, logistics, and the maintenance of goods throughout the company.

KEY ACHIEVEMENTS

- Made 'Head Order Picker', which involved choosing the most satisfactory orders for delegation.

Additional Experience

Customer Assistant 2000 - 2000
Company Name • *City, Country*

Education

Secondary Education
Institution Name • *City, Country*

SUBJECTS

- Irish, C
- Maths, D
- Geography, B
- French, C
- Construction Studies, A
- Technical Drawing, C
- English, C